

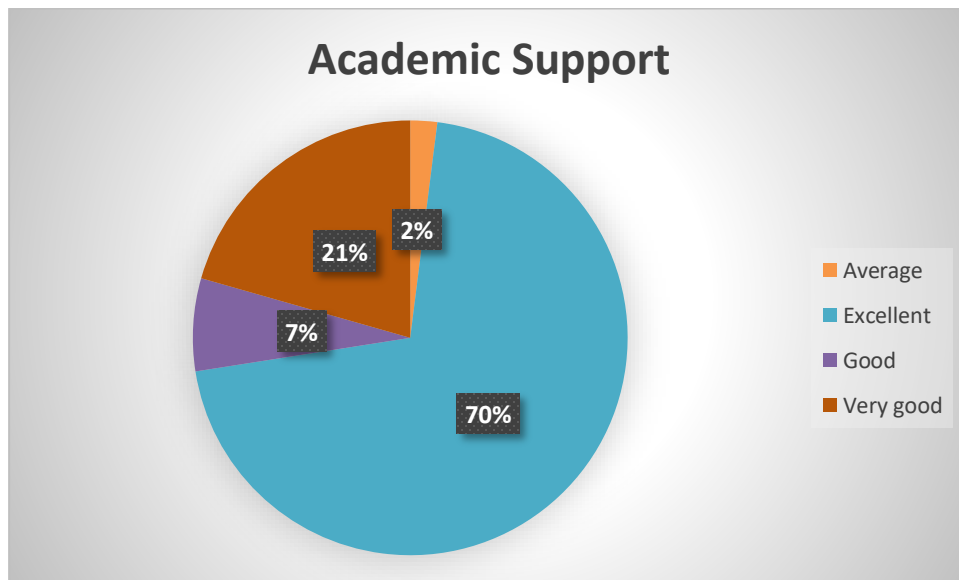
Mahatma Education Society's
Mahatma Night Degree College of Arts and Commerce
Chembur Naka, Mumbai- 400 071

Feedback from Alumni
For the Academic Year 2020-21

In the academic year 2020-21, Alumni feedback was taken with the help of google form. The link of the form was circulated in the WhatsApp group and alumni were requested to fill the feedback form. There were 102 alumni respondents to the feedback form. An analysis of alumni feedback is given below.

1. **Academic Support:** The first question which was asked to alumni is about academic support received by them in the college. There were 70.00 percent alumni who gave excellent feedback for academic support in the college while 21.00 percent alumni gave very good rating. On the other hand, there were 7.00 percent alumni gave good rating and 2.00 percent alumni gave average rating.

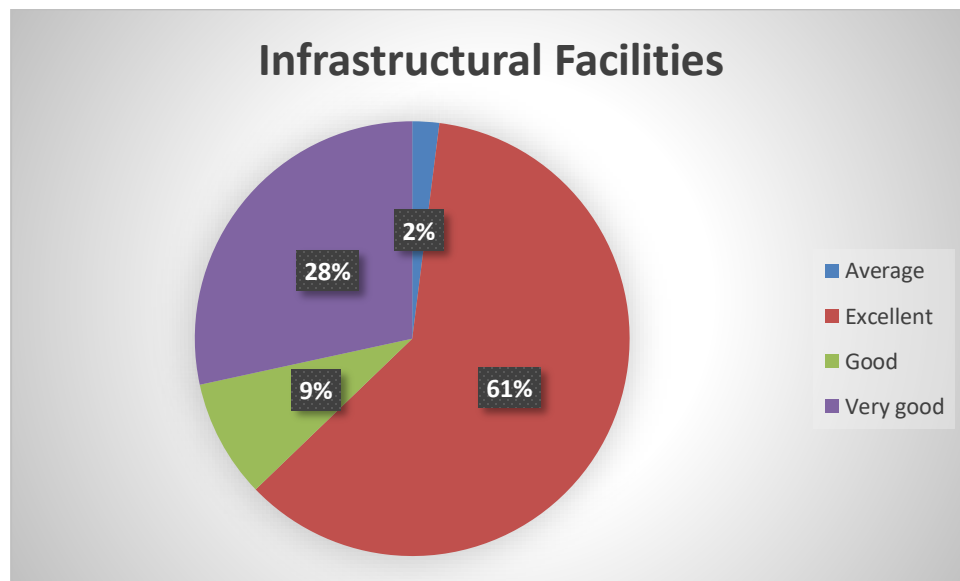
Figure 1: Academic Support



Source: Derived from Alumni Responses

2. **Infrastructural Facilities in the College:** There was a question about basic infrastructure facility available in the college. In response to this question, 61.00 percent alumni responded excellent infrastructural facilities as compared to other night college while 28.00 percent gave a very good rating. There were 9.00 percent individuals who gave good feedback and 2.00 percent individuals gave average rating to infrastructural facility.

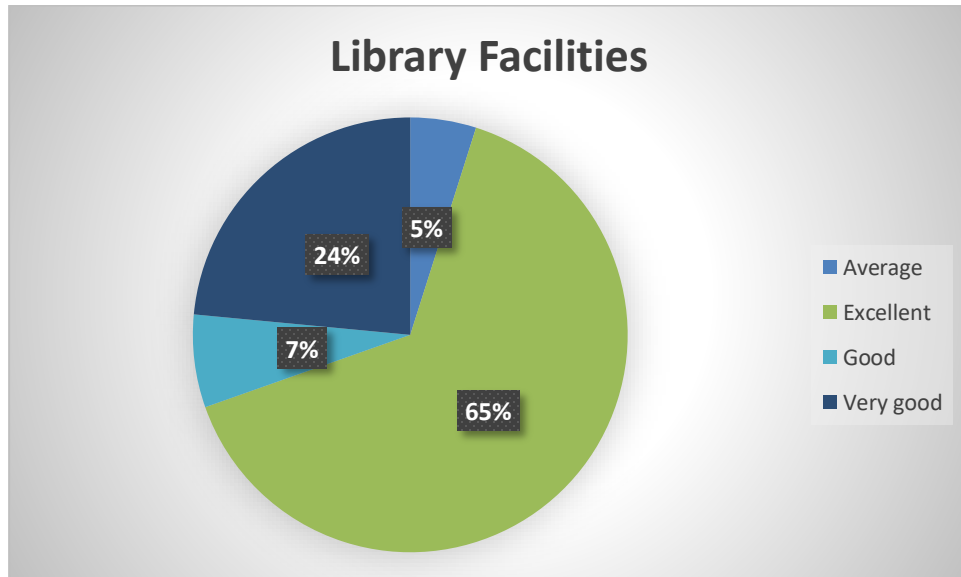
Figure 2: Infrastructural Facilities



Source : Derived from Alumni Responses

3. **Library Facilities :** Library plays a decisive role in the academic career of the student. Therefore, it was necessary to have library feedback from the alumni. When asked about the library support from alumni, 65.00 alumni gave excellent rating while 24.00 percent gave very good rating to the library facilities. There were 5.00 percent people who felt that library facilities were average in the college while 7.00 percent felt that there was a good library environment in the college.

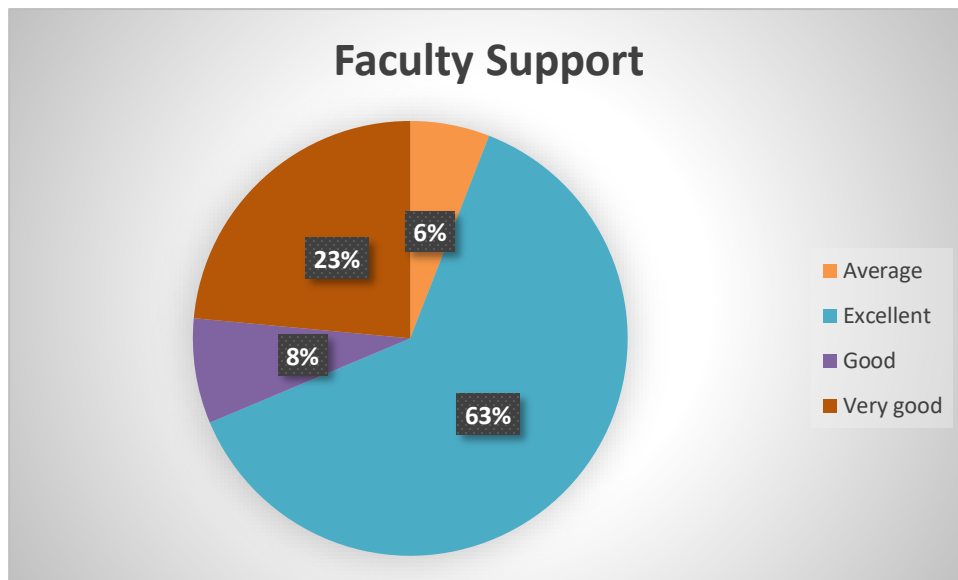
Figure 3: Library Facilities



Source : Derived from Alumni Responses

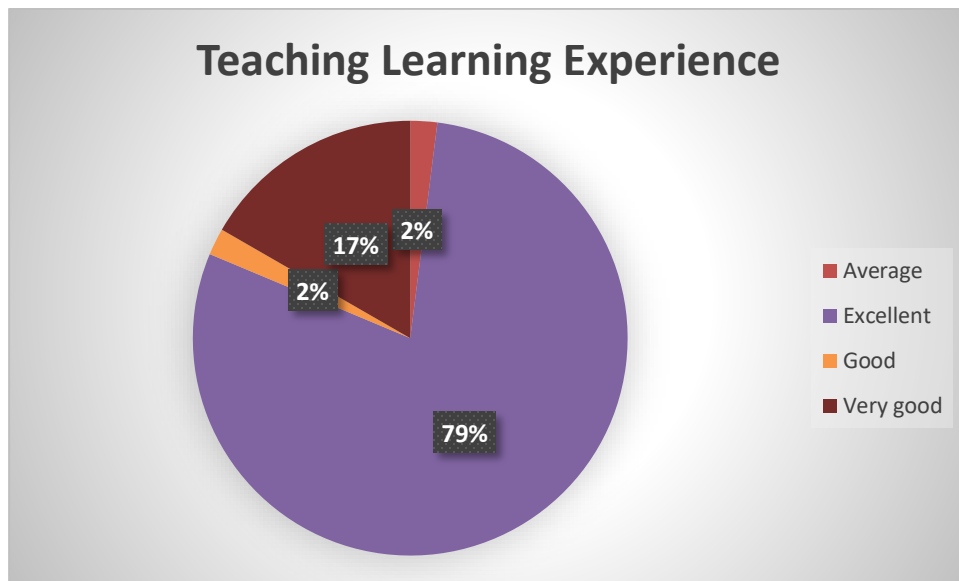
4. **Faculty Support:** Alumni of Mahatma Night Degree College of Arts and Commerce loves their teachers as it is visible from pie chart 4. There were 63.00 percent alumni who responded that they received a great support from faculty in the college while 23 percent felt it was very good. There were 8.00 percent alumni who gave good rating to faculty support while 6.00 felt that they received average faculty support in the college.

Figure 4: Faculty Support



5. **Teaching Learning Experience :** The next question which has been asked to the alumni is about their teaching learning experience. The alumni who gave excellent rating to the teaching learning experience of the Mahatma Night Degree College of Arts and Commerce consist of 79.00 percent while who rate very good teaching learning experience were 23.00 percent. There were 8.00 percent alumni who said that their teaching learning experience was good on the other hand 6.00 percent alumni rated their teaching learning experience of average category.

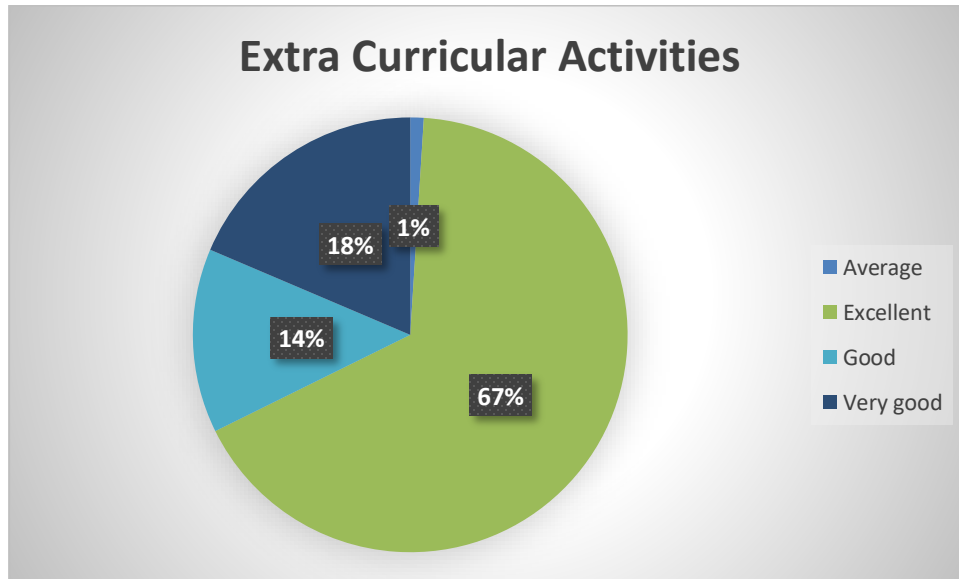
Figure 5: Teaching Learning Experience



Source : Derived from Alumni Responses

6. **Extra-Curricular Activities :** Mahatma Night Degree College of Arts and Commerce conducts many extra-curricular and extension activities for the development of the students. Therefore, when alumni were asked about the nature of extra-curricular activities conducted in the college, 67.00 percent , 18.00 percent and 14.00 percent gave the reply of excellent, very good and good respectively. However, 1.00 percent alumni responded average rating to extra-curricular activities conducted in the college.

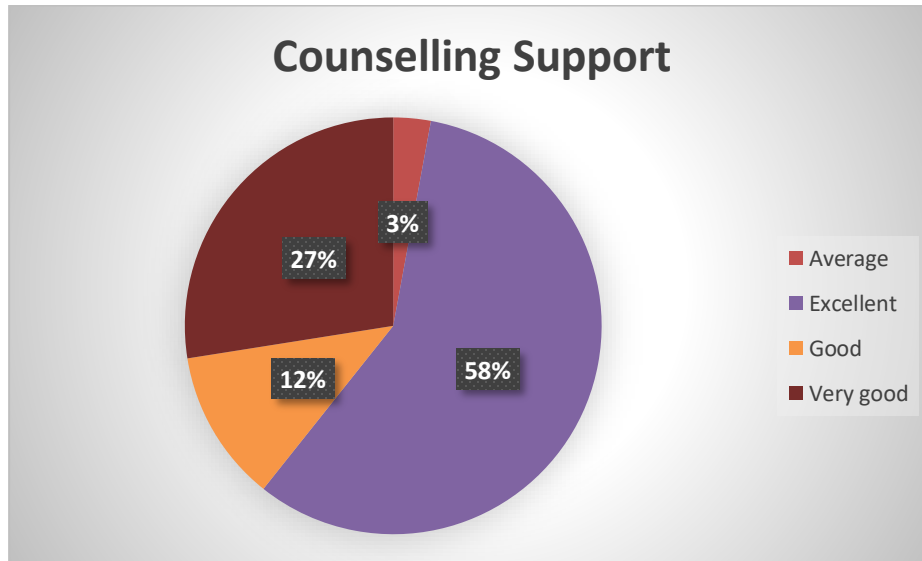
Figure 6: Extra-Curricular Activities



Source : Derived from Alumni Responses

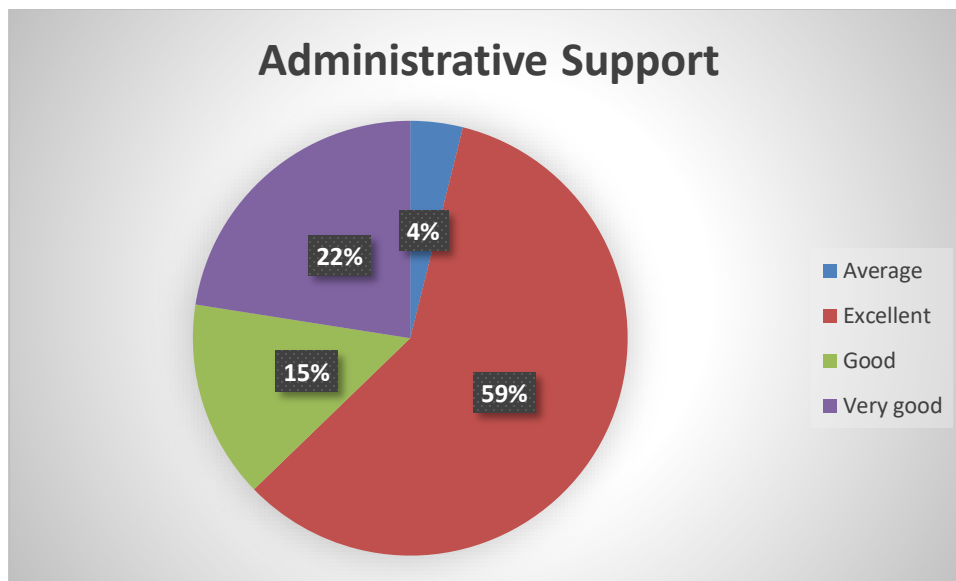
- Counselling Support** : Mahatma Night Degree College of Arts and Commerce conducts various counselling activities and sessions in the college. We have a Professional counsellor Evade Lee who counsel the student periodically if they face any difficulties, Apart from this, college conducts various career guidance session for the students. Therefore, 58.00 percent of alumni gave excellent ratings to the counselling support while 27.00 percent alumni said they felt that the counselling done was of very good nature in the college. On the other hand, there were 12.00 percent people who found it good while 3.00 percent gave average rating to the counselling activities.

Figure 7: Counselling Support



Source : Derived from Alumni Responses

Figure 8: Administrative Support



Source : Derived from Alumni Responses

8. **Administrative Support :** With respect to administrative support received from the non-teaching and office staff, there were 59.00 percent who said they received excellent support from the college non-teaching staff while 12.00 percent said that they had a very good experience with the administrative support received by them from the college non-teaching staff. There were 4.00 percent and 15.00 percent alumni who rated average and good administrative support in the college.

Conclusion: Alumni are the very important stakeholder in the college and their feedback is important to improve efficiency in the college functioning. An analysis of alumni feedback suggests a satisfactory result as most of the feedback received is from excellent and very good category. The appreciation and trust of the students and other stakeholder always motivate the college to strive hard to achieve its vision and mission. The college also believes in continuous efforts to improve efficiency in various aspect of functioning of the college.